



REPUBLIC OF THE PHILIPPINES
NATIONAL TELECOMMUNICATIONS COMMISSION
NTC Building, BIR Road, East Triangle, Diliman, Quezon City
Email: ntc@ntc.gov.ph; website: <http://www.ntc.gov.ph>

MEMORANDUM ORDER

TO: ALL PUBLIC TELECOMMUNICATIONS ENTITIES AND INTERNET SERVICE PROVIDERS

SUBJECT: SUBMISSION OF BUSINESS CONTINUITY PLANS

DATE : 6 APRIL 2020

Telecommunication and its supporting infostructure continues to play a critical role in government's effort in managing the COVID-19 situation.

Presidential Proclamation No. 922, s. 2020, was issued declaring a State of Public Health Emergency throughout the Philippines due to the Coronavirus Disease 2019 (COVID-19) and the Code Alert System for COVID-19 was raised to Code Red Sublevel Two(2) in accordance with the recommendation of the Department of Health (DOH) and the Inter-Agency Task Force for Management of Emerging Infectious Diseases.

On 16 March 2020, President Rodrigo R. Duterte, under Proclamation No. 929, *Declaring a State of Calamity throughout the Philippines due to Corona Virus Disease 2019*, imposed an Enhanced Community Quarantine throughout Luzon until 12 April 2020, unless earlier lifted or extended as circumstances may warrant.

On 24 March 2020, Republic Act No. 11469, known as the "Bayanihan to Heal As One Act" was signed into law.

In this regard, the Commission hereby directs all public telecommunication entities (PTEs) to submit their Business Continuity Plans and other measures undertaken to ensure uninterrupted service and to address the increased demand for ICT services.

You are further directed to submit your reports to the Office of the Commissioner on or before 17 April 2020 through electronic mail at commissioner@ntc.gov.ph and/or ntccommissioner@gmail.com.

For strict compliance.

GAMALIEL A. CORDOBA
Commissioner